

Toy-Versand, Diburnium Store Shipping & Handling

Version 25.06.2023

Shipping within Germany

All prices include sales tax. No costs are added to the issued prices. Only if the order value falls below 80 € we will charge 3,90 € for the shipment. For C.O.D (cash on delivery) we add 2,90 €.

Shipping to Austria

All prices include sales tax. No costs are added to the issued prices. Only if the order value falls below 100 € we will charge 3,90 € for the shipment.

Shipping Zone 1

Albania, Andorra, Belarus, Belgium, Bosnia, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Greece, Great Britain, Hungary, Ireland, Iceland, Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malta, Moldova, Monaco, Montenegro, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Ukraine, Vatican City: All prices include sales tax. No costs are added to the issued prices. Only if the order value falls below 150 € we will charge 8,90 € for the shipment.

Shipping Zone 2

Algeria, Egypt, Georgia, Israel, Lebanon, Libya, Morocco, Russian Federation, Syria, Tunisia, Turkey: All prices include sales tax. No costs are added to the issued prices. Only if the order value falls below 250 € we will charge 25 € for the shipment.

Shipping Zone 3

Canada, China, India, Indonesia, Mexico, Philippines, Singapore, South Korea, Thailand, USA, Vietnam: All prices include sales tax. No costs are added to the issued prices. Only if the order value falls below 250 € we will charge 40 € for the shipment.

Shipping Zone 4

Argentina, Australia, Brasilia, New Zealand, South Africa and all other countries not mentioned: All prices include sales tax. Irrespective of the order value we will charge 55 € for the shipment.

Advice for customers outside the EU

Please keep in mind that you maybe must pay customs in your country in addition.

Note for delivery to Switzerland

For deliveries to Switzerland we recommend you to use the service of MeinEinkauf.ch. You can find all information at MeinEinkauf.ch. All customs clearance formalities and the delivery to your door will be done by MeinEinkauf.ch for a small fee. You will receive your goods fast, duty paid and cheap.

Way of Shipment, Carrier

During the order process you can choose between shipping by DHL or by UPS, also to a post office or an UPS Access Point (within Germany only). Orders to foreign countries basically shipped by DHL (Deutsche Post AG). Special requests are possible, additional costs would be at your expense.

Sender of the Parcels

Labeled name and address will be our Store in Munich
"Diburnium Store, Thalkirchner Str. 5, 80337 München"

If you need a sender with no labeled company name (maybe your neighbours are very curious) just write „Neutraler Absender!“ in the message box during the order process. This works in Germany or within the European Union only.

<https://shop.toy-versand.com/en/shipping-handling>

Required Shipping Period

We deliver as soon as possible, usually the same day you order or the next business day, at the latest within five business days, unless a different delivery time is expressly stated in the item description or another delivery time has been expressly agreed. If you have chosen the payment method prepayment, the period begins one day after making the transfer (issuance of payment instructions to the bank). In case of payment by cash on delivery or Paypal the period starts on the day after the conclusion of the contract. The delivery period ends on the following xth day. If the last day of the period falls on a Saturday, Sunday or a public holiday recognized by the state at the place of delivery, the next working day shall take the place of such a day.

Returns

When exercising the right of rescission, you pay the direct cost of returning the goods. For this we ask you for understanding. We consider this policy to be fair to all customers. So our prices remain favorable. Within Germany: Via this link to DHL (<https://www.dhl.de/de/privatkunden/pakete-versenden/online-frankieren.html?type=RetoureLandingPage&rosyld=b096bc5e53ba40bd97c94d5e37a35f48>) you can quickly and easily create a return label. Our address is already filled in. You just add your address, pay for it and print it out. And if you don't have a printer, you can also show the QR code you received at a post office, a Packstation or a DHL delivery agent and have it printed out. A delivery agent will also gladly take the package directly.